COVID-19 CONTINGENCY & SAFETY PLAN

Terror in the Timbers
BMC, LLC
INTRODUCTION

The safety of our patrons and staff ALWAYS will be our #1 priority while providing frightful entertainment at Terror in the Timbers.

We care deeply about our family of staff, patrons and the community surrounding us. We recognize that patrons and staff place their trust in us to provide a scary, fun and entertaining experience; however, they trust that we have also taken many measures to ensure their absolute safety. Our commitment has not changed due to the unfortunate result of COVID-19. This plan will outline the steps Terror in the Timbers is taking to ensure proper cleanliness and safety measures are in place for safe operation. Terror in the Timbers will do all of this while complying with and/or exceeding federal and local government guidelines.

We will continue to closely monitor government policy changes, recommendations by the Center for Disease Control (CDC), state mandates and local guidance. This plan has been developed with research and consultation from local, national, and international personnel and other similar attraction operators at theme parks and large public venues. We will make any changes/modifications as needed.

Owners,
Terror in the Timbers
BMC, LLC

STAFFING PROTOCOLS

✓ PROTOCOL LIST & TRAINING: In addition to our annual safety training for all new and returning staff members, we have developed a separate list of protocols to combat COVID-19. Staff members will provide written acknowledgement of their understanding and role in regard to these guidelines.

✓ STAFF ARRIVAL PROTOCOL: Upon arrival to Terror in the Timbers each day/night, every staff member will need to satisfy the following requirements prior to entering the facility
Temperature Reading: Any reading over 100.4 degrees will result in immediate dismissal from the property

Verbal Health and Exposure Survey: Series of questions to gauge possible COVID-19 symptoms or exposure (see appendixes item A for questions)

Mask: All staff will be required to wear a mask at all times prior to and when inside Terror in the Timbers.

Hand Sanitizers: Hands will be sanitized prior to entry

If a staff member does not comply with any of the required protocols or any of the checkpoints, they will be asked to leave the property immediately

Any potential exposure or sickness of an employee will be assessed on a day to day basis to see if there is a possibility to return to work in the future

✓ SHOW PREPARATION: Once onsite, all staff members will need to adhere to a set protocol for show preparation. Below are the key protocols in place for each staff member

- The backstage area will be cleaned both prior to and concluding show preparation
- Signage and verbal communication will be utilized to ensure the staff is practicing safe social distancing techniques and staying 6 feet away from all other staff members
- Make-Up: Staff members will be called into the isolated makeup area that is at least 10 feet between staff members. Upon arrival to designate make-up chair, the staff member will:
  - Meet make-up artist who will be wearing triple PPE- face mask, face shield and gloves
  - Receive a new costume face mask or utilize their current covering based on role
  - Receive make-up via sanitized spray air brush device

Note: Some of our staff will apply their own make up to limit staff contact

- Hand sanitizing stations will be available throughout the backstage area

PATRON PROTOCOLS AND SAFETY

✓ ADVERTISEMENT AND COMMUNICATION: Terror in the Timbers typically communicates with their patrons via our direct website (www.TerrorintheTimbers.com) or various social media platforms (Facebook, Twitter and Instagram). To ensure our patrons are prepared for the drive thru experience, Terror in the Timbers, will utilize the above-mentioned Media methods to provide the safety protocols and requirements prior to arrival. Our goal is to ensure everyone is aware and uphold their part of the safety responsibilities.
✓ ARRIVAL AND ENTRY INTO EVENT: Upon arrival to Terror in the Timbers, patrons remain in their vehicles and will follow staff instructions while on site. Patrons will not exit their vehicles while on the haunted trail course.

✓ TICKETING: Online ticketing and cashless transactions will be HIGHLY encouraged in all communication to minimize the exposure time with our ticketing team. The team will scan your paper ticket or your phone and will be wearing a mask.

✓ HAUNTED EXPERIENCE:
· Remain in your car with the windows rolled up.
   Key staff members are equipped with two-way radios to communicate any safety or protocol concerns about patrons to director of operations and security

APPENDIX ITEM A
The following questions will be verified of all Staff prior to entry into the Terror in the Timbers event. Any Staff answering YES to any of the following questions will not be allowed entry into the Terror in the Timbers event.
· Do you have a New Loss of Smell or Taste?
· Do you have a Cough?
· Do you have Muscle Aches?
· Do you have a Sore Throat?
· Do you have Shortness of Breath?
· Do you have Chills?
· Do you have a Headache?
· Have you experienced any gastrointestinal symptoms such as nausea/vomiting, diarrhea, loss of appetite?
· Have you, or anyone you have been in close contact with, been diagnosed with COVID-19, or been placed on quarantine for possible contact with COVID-19?
· Have you been asked to self-isolate or quarantine by a medical professional or a local public health official?